

## QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR ELECTRONICS INDUSTRY

### What are Occupational Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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## Introduction

### Qualifications Pack- Electrical Technician

**SECTOR:** ELECTRONICS

**SUB-SECTOR:** INDUSTRIAL AUTOMATION

**OCCUPATION:** ASSEMBLY AND INTEGRATION

**REFERENCE ID:** ELE/Q6301

**ALIGNED TO:** NCO-2004/8283.90

**Electrical Technician:** Also called 'Electrical Sub system Integrator', the Electrical Technician integrates multiple PCBs and power supply and other electrical module into the product.

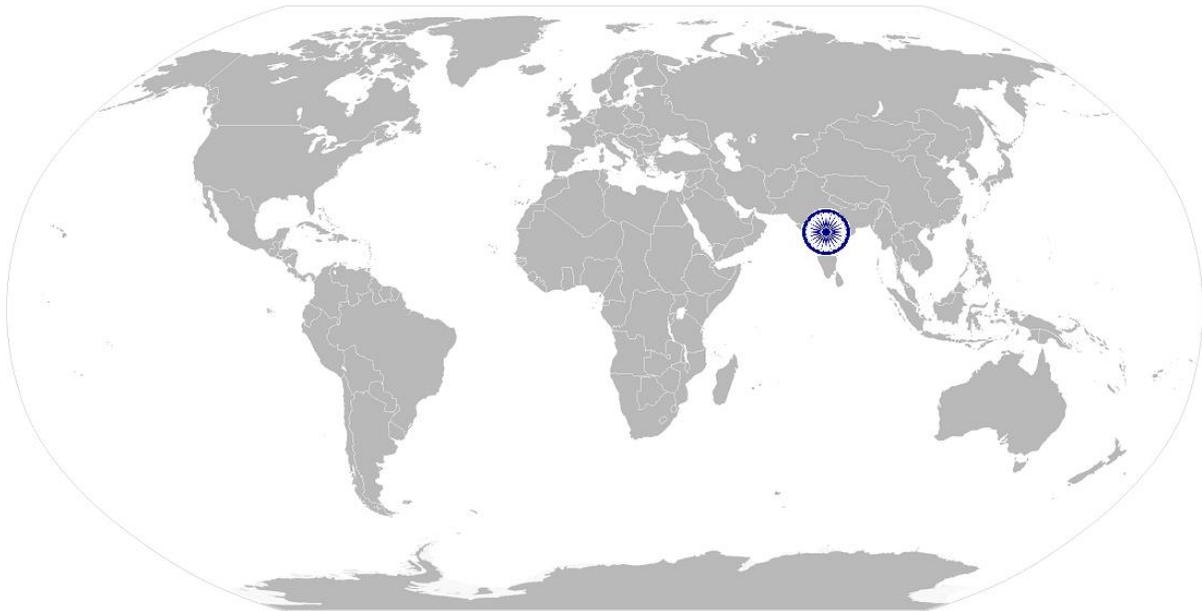
**Brief Job Description:** The individual at work integrates together modules and sub parts that form the electronic system of the product.

**Personal Attributes:** The individual works in high-decibel noise environment and works in standing position for long hours.

Job Details	Qualifications Pack Code	ELE/Q6301		
	Job Role	Electrical Technician		
	Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
	Sector	Electronics	Drafted on	24/02/14
	Sub-sector	Industrial Automation	Last reviewed on	24/03/15
	Occupation	Assembly and Integration	Next review date	24/03/16

Job Role	<b>Electrical Technician</b> Also called 'Electrical Subsystem Integrator'
Role Description	Assemble together PCBs and other electrical modules to form the electrical sub-system of the final product
NVEQF/NVQF level	3
Minimum Educational Qualifications	10 <sup>th</sup> Standard passed
Maximum Educational Qualifications	ITI (Electronics)
Training	Not Applicable
Experience	Not applicable
Applicable National Occupational Standards (NOS)	<p><b>Compulsory:</b></p> <ol style="list-style-type: none"> <li><a href="#">ELE/N6301 Integrate electrical sub system</a></li> <li><a href="#">ELE/N9971 Coordinate with others</a></li> <li><a href="#">ELE/N9963 Maintain safe work surroundings</a></li> </ol> <p><b>Optional:</b> Not applicable</p>
Performance Criteria	As described in the relevant OS units

# National Occupational Standard



## Overview

This unit is about integrating all control boards and any other electronic components to obtain the electrical sub system of the product.

**ELE/N6301**

**Integrate Electrical Sub System**

National Occupational Standard

<b>Unit Code</b>	<b>ELE/N6301</b>
<b>Unit Title (Task)</b>	<b>Integrate electrical sub system</b>
<b>Description</b>	This OS unit is about integrating all control boards and any other electronic components to obtain the entire electrical sub system of the product.
<b>Scope</b>	<p>This unit/ task covers the following:</p> <ul style="list-style-type: none"> <li>• Understand requirement from the supervisor</li> <li>• Assemble the electrical and electronic sub system</li> <li>• Report problems to supervisor</li> <li>• Achieve productivity, quality and safety standards as per company's policy</li> </ul>
<b>Performance Criteria(PC) w.r.t. the Scope</b>	
<b>Element</b>	<b>Performance Criteria</b>
<b>Understanding work requirements</b>	<p>To be competent, the user/ individual must be able to:</p> <p>PC1. interact with the supervisor in order to understand the day's production requirement and plan work</p> <p>PC2. use approved drawings, job instructions or work manuals</p>
<b>Assembling electrical sub system</b>	<p>To be competent, the user/ individual must be able to:</p> <p>PC3. collect assembled PCBs from the assembly team</p> <p>PC4. collect consumables such as wires and connectors need for the assembly process</p> <p>PC5. collect the work manual/job instruction from the supervisor</p> <p>PC6. visually inspect the boards and components received for any physical damage, any loose or wrong connections</p> <p>PC7. record faults and pass the board on to the PCB assembly team for re-work</p> <p>PC8. follow the standard operating procedure to assemble the electrical sub system</p> <p>PC9. place the assembled system in bins assigned and ensure that it is moved to final assembly area</p> <p>PC10. interpret accurately drawings, wiring and job specifications/instructions</p> <p>PC11. ensure that the finished assembly meets specifications</p> <p>PC12. coordinate with the PCB assembly team to ensure that production targets are met</p>
<b>Reporting to supervisor</b>	<p>To be competent, the user/ individual must be able to:</p> <p>PC13. highlight any errors in previous step of the assembly process identified</p> <p>PC14. report defective or inadequate number of components</p> <p>PC15. report about inadequate quantity of consumables such as wires, connectors, screws, nuts, etc.</p>
<b>Achieving productivity, quality</b>	<p>To be competent, the user/ individual must be able to:</p> <p>PC16. meet 100% target for number of products to be manufactured per day</p>

**ELE/N6301**

**Integrate Electrical Sub System**

<p><b>and safety standards</b></p>	<p>PC17. achieve 100% of planned work as scheduled          PC18. achieve zero errors as per company's standards          PC19. achieve zero damage because of electrostatic discharge          PC20. keep work area clean and organised identify          PC21. report any problems in the assembly line in time          PC22. record any defects/inadequacies noted during the assembly process          PC23. maintain safety standards as per company policy          PC24. achieve clean work protocols</p>
<p><b>Knowledge and Understanding (K)</b></p>	
<p><b>A. Organizational Context</b> (Knowledge of the company / organization and its processes)</p>	<p>The individual on the job needs to understand:          KA1. company's policies on: incentives, personnel management, delivery standards          KA2. company's code of conduct          KA3. importance of individual's role in the work flow          KA4. organisation culture and typical vendor profile          KA5. company's reporting structure          KA6. company's documentation policy</p>
<p><b>B. Technical Knowledge</b></p>	<p>The individual on the job needs to know and understand:          KB1. electro-mechanical assembly instructions          KB2. general principles of wiring and assembly          KB3. circuit design, block diagram of the product being assembled and functioning of its different modules          KB4. fundamentals of electricity such as Ohms law, difference between Ac and DC, series and parallel connections          KB5. basic electronics of components such as diode, transformer, LED, photo transistor, capacitor, resistor, inductor, thermistor, ICs          KB6. how to read values of resistors, capacitors, diodes and integrated circuits with specific reference to colour coding, polarity, orientation, tolerance          KB7. specific safety precautions while working in an electronic assembly unit          KB8. ESD precautions          KB9. protective gear such as gloves, rubber base shoes          KB10. maintenance of tools used during the assembly process          KB11. frequently occurring errors in the assembly process, causes and preventive measure          KB12. how to communicate with PCB assembly operators in order to meet production deadlines          KB13. documents and procedures used in the during the assembly process          KB14. handling of different electrical and mechanical products          KB15. quality and 5S standards</p>

**ELE/N6301**

**Integrate Electrical Sub System**

Skills (S)	
<b>A. Core Skills/ Generic Skills</b>	<b>Reading and writing skills</b>
	The individual on the job needs to know and understand how to: SA1. read warnings, instructions and other text material on product labels, components, etc. SA2. read job sheets or work orders
	<b>Documentation skills</b>
	The individual on the job needs to know and understand how to: SA3. use computers for documenting SA4. complete forms such as work orders, invoices, maintenance records
<b>B. Professional Skills</b>	<b>Using tools and machines</b>
	The individual on the job needs to know and understand how to: SB1. operate/use soldering iron, multi-meter, clamp meter, screw driver, wire cutter, pliers, tester, spanner, CRO SB2. use tools safely
	<b>Assembling skills</b>
	The individual on the job needs to know and understand how to: SB3. assemble together various control boards and other electronic components in order to obtain the electrical sub system SB4. achieve the required quality and meet overall quality standards
	<b>Interpersonal skills</b>
	The individual on the job needs to know and understand how to interact with: SB5. supervisor and co-workers to achieve smooth workflow SB6. superior and co-workers to share knowledge and learning
	<b>Reflective thinking</b>
	The user/individual on the job needs to know and understand how to: SB7. improve work processes SB8. reduce repetition of errors

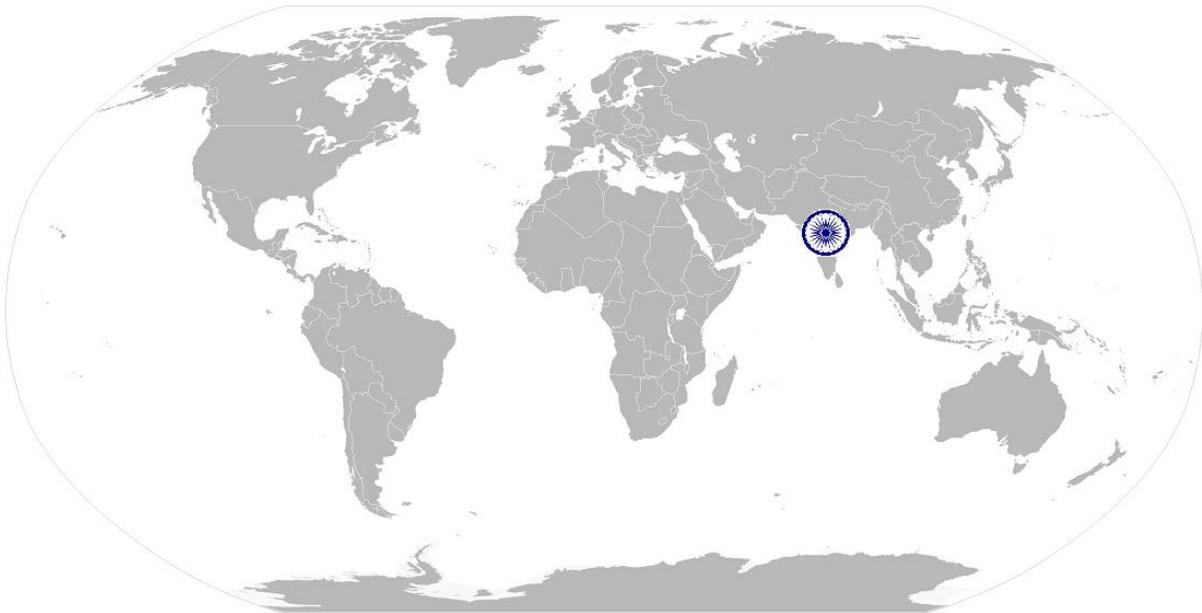
**ELE/N6301**

**Integrate Electrical Sub System**

## NOS Version Control

<b>NOS Code</b>	<b>ELE/N6301</b>		
<b>Credits(NVEQF/NVQF/NSQF) [OPTIONAL]</b>	<b>TBD</b>	<b>Version number</b>	<b>1.0</b>
<b>Industry</b>	<b>Electronics</b>	<b>Drafted on</b>	<b>24/02/14</b>
<b>Industry Sub-sector</b>	<b>Industrial Automation</b>	<b>Last reviewed on</b>	<b>24/03/15</b>
		<b>Next review date</b>	<b>24/03/16</b>

# National Occupational Standard



## Overview

This unit is about the individual's level of communication with colleagues and other departments within the organisation. It determines the ability to work as a team member to achieve the required deliverables on schedule.

**ELE/N9971**

**Coordinate with Others**

<b>Unit Code</b>	<b>ELE/N9971</b>
<b>Unit Title (Task)</b>	<b>Coordinate with others</b>
<b>Description</b>	This OS unit is about communicating with colleagues and seniors in order to achieve smooth work flow
<b>Scope</b>	<p>This unit/ task covers the following:</p> <ul style="list-style-type: none"> <li>Interact with supervisor or superior</li> <li>Interact with co workers</li> </ul>
<b>Performance Criteria(PC) w.r.t. the Scope</b>	
<b>Element</b>	<b>Performance Criteria</b>
<b>Interacting with supervisor</b>	<p>To be competent, the user/ individual must be able to:</p> <p>PC1. understand work requirements, targets and incentives</p> <p>PC2. learn about new product models, their features and functions</p> <p>PC3. report problems identified in the field</p> <p>PC4. escalate customer concerns that cannot be handled on field</p> <p>PC5. resolve personnel issues</p> <p>PC6. receive feedback on work standards and customer satisfaction</p> <p>PC7. communicate any potential hazards at a particular location</p> <p>PC8. meet given targets</p> <p>PC9. deliver work of expected quality despite constraints</p> <p>PC10. Have feedback from a happy and satisfied customer</p>
<b>Interacting with coworkers</b>	<p>To be competent, the user/ individual must be able to:</p> <p>PC11. resolve inter-personnel conflicts and achieve smooth workflow</p> <p>PC12. receive spares from tool room or stores</p> <p>PC13. deposit faulty modules and tools to stores</p> <p>PC14. pass on customer complaints to colleagues in a respective geographical area</p> <p>PC15. assist colleagues with resolving field problems</p> <p>PC16. clearly demarcate roles of each team member</p>
<b>Knowledge and Understanding (K)</b>	
<b>A. Organizational Context</b> (Knowledge of the company / organization and its processes)	<p>The individual on the job needs to know and understand:</p> <p>KA1. company's policies on: incentives, delivery standards, and personnel management</p> <p>KA2. importance of the individual's role in the workflow</p> <p>KA3. reporting structure</p>
<b>B. Technical Knowledge</b>	<p>The individual on the job needs to know and understand:</p> <p>KB1. how to communicate effectively</p> <p>KB2. how to build team coordination</p>

**ELE/N9971**

**Coordinate with Others**

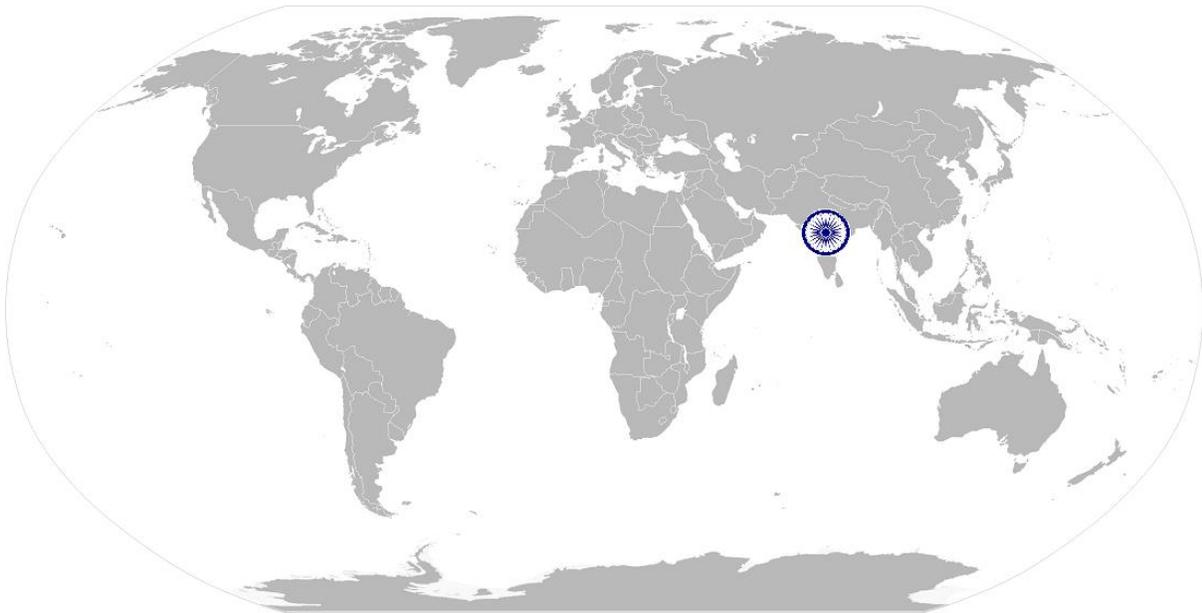
Skills (S) [Optional]	
<b>A. Core Skills/ Generic Skills</b>	<b>Teamwork and multitasking</b>
	The individual on the job needs to know and understand how: SA1. to deliver product to next work process on time
<b>B. Professional Skills</b>	<b>Decision making</b>
	The individual on the job needs to know and understand: SB1. how to report potential areas of disruptions to work process SB2. when to report to supervisor and when to deal with a colleague depending on the type of concern
	<b>Reflective thinking</b>
	The individual on the job needs to know and understand: SB3. how to improve work process
	<b>Critical thinking</b>
	The individual on the job needs to know and understand: SB4. how to spot process disruptions and delays

**Coordinate with Others**

**NOS Version Control**

<b>NOS Code</b>	<b>ELE/N9971</b>		
<b>Credits(NVEQF/NVQF/NSQF) [OPTIONAL]</b>	<b>TBD</b>	<b>Version number</b>	<b>1.0</b>
<b>Industry</b>	<b>Electronics</b>	<b>Drafted on</b>	<b>24/02/14</b>
<b>Industry Sub-sector</b>	<b>Industrial Automation</b>	<b>Last reviewed on</b>	<b>24/03/15</b>
		<b>Next review date</b>	<b>24/03/16</b>

# National Occupational Standard



## Overview

This unit is about the individual's effort to maintain a safe, healthy and secure working environment.

## Maintain Safe Work Surroundings

National Occupational Standard	<b>Unit Code</b>	ELE/N9963
	<b>Unit Title (Task)</b>	Maintain safe work surroundings
	<b>Description</b>	This OS unit is about following adequate safety procedures to make work environment safe
	<b>Scope</b>	<p>This unit/ task covers the following:</p> <ul style="list-style-type: none"> <li>Follow standard safety procedures of the company</li> <li>Participate in company's safety and fire drills</li> <li>Maintain good posture at work for long term health</li> </ul>
	<b>Performance Criteria(PC) w.r.t. the Scope</b>	
	<b>Element</b>	<b>Performance Criteria</b>
	<b>Following safety measures and standards</b>	<p>To be competent, the user/ individual must be able to:</p> <p>PC1. comply with general safety procedures followed in the company</p> <p>PC2. follow standard safety procedures while handling an equipment, hazardous material or tool</p> <p>PC3. use of safety materials such as goggles, gloves, ear plugs, caps, ESD pins, covers, shoes, etc.</p> <p>PC4. escalate about any hazardous materials or things found in the premises</p> <p>PC5. report about any breach of safety procedure in the company</p> <p>PC6. ensure zero accidents at work</p> <p>PC7. avoid damage of components due to negligence in ESD procedures</p> <p>PC8. regularly participate in fire drills or other safety related workshops organised by the company</p> <p>PC9. ensure no loss for company due to safety negligence</p>
	<b>Maintaining good health and posture</b>	<p>To be competent, the user/ individual must be able to:</p> <p>PC10. maintain appropriate posture, especially in long hours of sitting or standing position and in handling heavy materials</p> <p>PC11. Participate in company organised health sessions such as yoga, physiotherapy or games</p> <p>PC12. handle heavy and hazardous materials with care and using appropriate tools and handling equipment such as trolleys, jacks and ladders</p>
	<b>Knowledge and Understanding (K)</b>	
	<b>B. Organizational Context</b> (Knowledge of the company / organization and its processes)	<p>The individual on the job needs to know and understand:</p> <p>KA1. company's policies on: incentives, delivery standards, and personnel management</p> <p>KA2. company occupational safety and health policy followed</p> <p>KA3. company emergency evacuation procedure</p> <p>KA4. company's medical policy</p>

**ELE/N9963**

**Maintain Safe Work Surroundings**

<p><b>B. Technical Knowledge</b></p>	<p>The individual on the job needs to know and understand:</p> <p>KB1. how to maintain the work area safe and secure</p> <p>KB2. how to handle hazardous materials, tools and equipment</p> <p>KB3. emergency procedures to be followed during fire accidents, etc.</p> <p>KB4. value of good posture and use of appropriate handling equipment</p>
<p><b>Skills (S) [Optional]</b></p>	
<p><b>C. Professional Skills</b></p>	<p><b>Handling safety equipment</b></p> <p>The individual on the job needs to know and understand:</p> <p>SB1. significance of using safety materials such as gloves, etc.</p> <p>SB2. how to use safety equipment such as fire extinguisher during fire accidents</p>

## Maintain Safe Work Surroundings

### NOS Version Control

<b>NOS Code</b>	<b>ELE/N9963</b>		
<b>Credits(NVEQF/NVQF/NSQF) [OPTIONAL]</b>	<b>TBD</b>	<b>Version number</b>	<b>1.0</b>
<b>Industry</b>	<b>Electronics</b>	<b>Drafted on</b>	<b>24/02/14</b>
<b>Industry Sub-sector</b>	<b>Industrial Automation</b>	<b>Last reviewed on</b>	<b>24/03/15</b>
		<b>Next review date</b>	<b>24/03/16</b>

Definitions

Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or an area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.
Sub-function	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (OS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.

*Qualifications Pack For Electrical Technician*

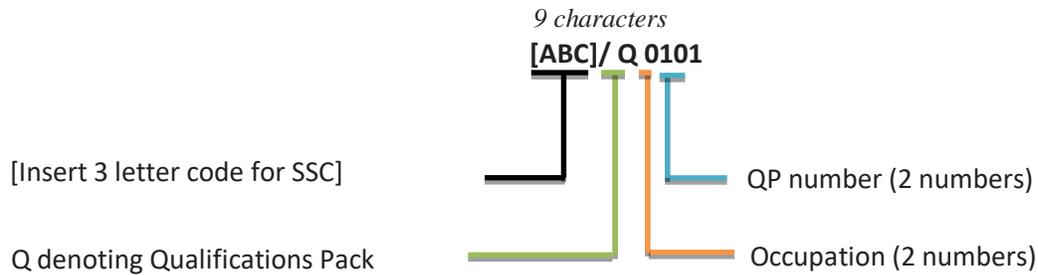
Core Skills/ Generic Skills	Core skills or generic skills are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
Keywords /Terms	Description
NOS	National Occupational Standard(s)
NVQF	National Vocational Qualifications Framework
NSQF	National Qualifications Framework
NVEQF	National Vocational Education Qualifications Framework
PCB	Printed circuit board
QP	Qualifications Pack

Acronyms

## Annexure

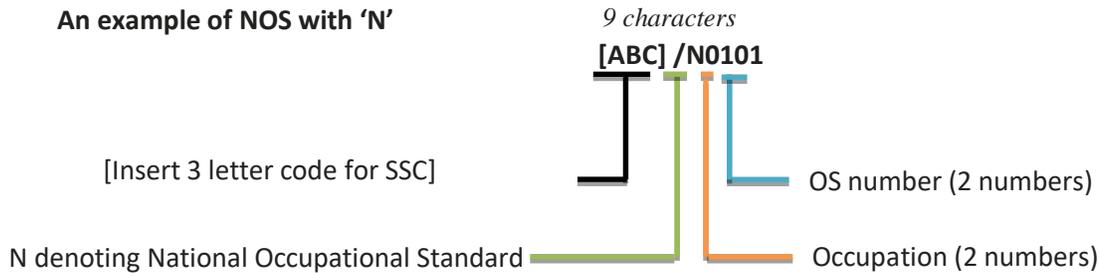
### Nomenclature for QP and NOS

#### Qualifications Pack



#### Occupational Standard

##### An example of NOS with 'N'



The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Consumer Electronics & IT Hardware	31 - 40, 76 - 80
Consumer Electronics & IT Hardware Security Surveillance	41 - 50
Semiconductor & Components	01 - 20
PCB Design and Manufacturing	21 - 30, 86 - 90
Electronics Manufacturing System	51 - 55
Solar and LED	56 - 60, 91 - 95
E-Mobility and Battery	66 - 70
Communication and Broadcasting	81 - 85
Industrial Automation	61 - 65, 71 - 75

Sequence	Description	Example
Three letters	Industry name	ELE
Slash	/	/
Next letter	Whether QP or NOS	Q
Next two numbers	Occupation code	01
Next two numbers	OS number	01

## CRITERIA FOR ASSESSMENT OF TRAINEES

<b>Job Role</b>	<b>Electrical Technician</b>
<b>QP #</b>	<b>ELE/Q6301</b>
<b>Sector Skill Council</b>	<b>Electronics Sector Skills Council of India</b>

### Guidelines for Assessment:

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
3. Individual assessment agencies will create *unique question papers for theory part for each candidate at each examination/training center* (as per assessment criteria below)
4. Individual assessment agencies will create *unique evaluations for skill practical for every student at each examination/training center* based on this criteria
5. To pass the Qualification Pack, every trainee should score a minimum of 70% in every NOS
6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack.

Element	Performance Criteria	Total Marks	Out Of	Marks Allocation	
				Theory	Skills Practical
<b>ELE/N6301 Integrate electrical sub system</b>					
<b>Understanding work requirements</b>	PC1. interact with the supervisor in order to understand the day's production requirement and plan work	<b>100</b>	3	1	2
	PC2. use approved drawings, job instructions or work manuals		3	1	2

Element	Performance Criteria	Total Marks	Out Of	Marks Allocation	
				Theory	Skills Practical
Assembling electrical sub system	PC3. collect assembled PCBs from the assembly team		5	2	3
	PC4. collect consumables such as wires and connectors need for the assembly process		5	2	3
	PC5. collect the work manual/job instruction from the supervisor		5	2	3
	PC6. visually inspect the boards and components received for any physical damage, any loose or wrong connections		5	2	3
	PC7. record faults and pass the board on to the PCB assembly team for re-work		5	2	3
	PC8. follow the standard operating procedure to assemble the electrical sub system		5	2	3
	PC9. place the assembled system in bins assigned and ensure that it is moved to final assembly area		5	2	3
	PC10. interpret accurately drawings, wiring and job specifications/instructions		5	2	3
	PC11. ensure that the finished assembly meets specifications		5	2	3
	PC12. coordinate with the PCB assembly team to ensure that production targets are met		5	2	3
Reporting to supervisor	PC13. highlight any errors in previous step of the assembly process identified		4	2	2
	PC14. report defective or inadequate number of components		4	2	2
	PC15. report about inadequate quantity of consumables such as wires, connectors, screws, nuts, etc.		4	2	2
Achieving productivity, quality and safety standards	PC16. meet 100% target for number of products to be manufactured per day		3	2	1
	PC17. achieve 100% of planned work as scheduled		3	1	2
	PC18. achieve zero errors as per company's standards		3	1	2
	PC19. achieve zero damage because of electrostatic discharge		3	1	2
	PC20. keep work area clean and organised identify		3	1	2
	PC21. report any problems in the assembly line in time		3	1	2
	PC22. record any defects/inadequacies noted during the assembly process		3	1	2
PC23. maintain safety standards as per company policy	3	1	2		

Element	Performance Criteria	Total Marks	Out Of	Marks Allocation	
				Theory	Skills Practical
	PC24. achieve clean work protocols		3	1	2
		<b>TOTAL</b>	<b>100</b>	<b>40</b>	<b>60</b>
<b>ELE/N9971 Coordinate with others</b>					
Interacting with supervisor	PC1. understand work requirements, targets and incentives	100	7	4	3
	PC2. learn about new product models, their features and functions		7	4	3
	PC3. report problems identified in the field		7	4	3
	PC4. escalate customer concerns that cannot be handled on field		7	3	4
	PC5. resolve personnel issues		6	2	4
	PC6. receive feedback on work standards and customer satisfaction		6	2	4
	PC7. communicate any potential hazards at a particular location		6	3	3
	PC8. meet given targets		6	2	4
	PC9. deliver work of expected quality despite constraints		6	2	4
	PC10. Have feedback from a happy and satisfied customer		6	2	4
		<b>TOTAL</b>	<b>100</b>	<b>40</b>	<b>60</b>
<b>ELE/N9963 Maintain safe work surroundings</b>					
Following safety measures and standards	PC1. comply with general safety procedures followed in the company	100	7	4	3
	PC2. follow standard safety procedures while handling an equipment, hazardous material or tool		7	4	3
	PC3. use of safety materials such as goggles, gloves, ear plugs, caps, ESD pins, covers,		7	3	4

Element	Performance Criteria	Total Marks	Out Of	Marks Allocation	
				Theory	Skills Practical
	shoes, etc.				
	PC4. escalate about any hazardous materials or things found in the premises		7	3	4
	PC5. report about any breach of safety procedure in the company		6	2	4
	PC6. ensure zero accidents at work		6	2	4
	PC7. avoid damage of components due to negligence in ESD procedures		6	3	3
	PC8. regularly participate in fire drills or other safety related workshops organised by the company		6	2	4
	PC9. ensure no loss for company due to safety negligence		6	2	4
Maintaining good health and posture	PC10. maintain appropriate posture, especially in long hours of sitting or standing position and in handling heavy materials		14	5	9
	PC11. Participate in company organised health sessions such as yoga, physiotherapy or games		14	5	9
	PC12. handle heavy and hazardous materials with care and using appropriate tools and handling equipment such as trolleys, jacks and ladders		14	5	9
		<b>TOTAL</b>	<b>100</b>	<b>40</b>	<b>60</b>